

Message from the Acting Administrator

U.S. Department of Transportation Secretary Elaine L. Chao has set forth a bold agenda that will contribute to the economic and social well-being of all Americans by enhancing safety, upgrading the Nation's infrastructure, encouraging innovation, and ensuring accountability and service to the traveling public. This Strategic Plan describes how the Federal Highway Administration (FHWA) supports this agenda and outlines specific objectives and key programs and initiatives to help the U.S. Department of Transportation (USDOT) achieve these goals.

During the next four years, FHWA will work closely with our partners and stakeholders to continue to eliminate traffic-related deaths on our Nation's highways and roads, implement a performance-based approach to delivering the Federal-Aid Highway Program, further the deployment of transportation innovations through programs such as Every Day Counts, and meet the Administration's call for regulatory reform and greater managerial accountability. We will measure our success by the success of our partners, key stakeholders, and each other.

I am honored to serve as the Acting FHWA Administrator and am confident our dedicated and professional employees will meet these challenges with commitment and enthusiasm. Transportation in the U.S. is transforming at a rapid pace spurred by advances in technology, such as the mobile Internet and automated vehicles. A broader group of interested stakeholders is encouraging us to rethink the Federal role and consider new approaches to leverage public investment and maintain our Nation's highways in an increasingly multimodal system. The driving public is demanding a higher level of customer service from us, even as we continue in our traditional role as stewards and overseers of Federal investment in the National Highway System.

It is a great time to be working at FHWA, which continues to be recognized as one of the Best Places to Work in the Federal Government. Together, we will continue to help shape the Nation's transportation system and promote a thriving and prosperous future for all Americans.

Respectfully yours,



Brandye L. Hendrickson

