

Downloading and Registering SMS and WMS

All new and existing users should request SMS and WMS licenses and renewals through the Help-Register window. Instructions are provided instructions below.

If you have any questions, please contact Scott Hogan (scott.hogan@dot.gov) or Laura Girard (laura.girard@dot.gov)

- **Software Downloads:** <https://www.aquaveo.com/downloads>
- **Software License Versions:** Please note that SMS 13.1 and WMS 11.1 (and newer versions) use a new licensing system (codes start with an 'L'). License codes for older versions can still be requested.
- **Licensing:** FHWA provides full WMS and SMS licenses for all DOT employees. However, each user has to request a license code. The steps are outlined as follows:
 1. Install the software (requires admin rights)
 2. Run the software
 3. From the Menu at the top of the screen, select **Help**, then **Register**, then **Change Registration**, and **Request Evaluation License**.
 4. This should take you to the Aquaveo Registration page. If your firewall blocks access to this page, please try the following links: <https://www.aquaveo.com/request-license?s=WMS&v=11.1>
<https://www.aquaveo.com/request-license?s=SMS&v=13.1>
 5. DOT/FHWA employees should select the Gov't License option and then complete the registration form for WMS or SMS. For the User Type, be sure to select **FHWA/State DOT User**.
 6. Click 'Request Evaluation'
 7. You should receive and immediate temporary license code from noreply@aquaveo.com. This code is good for 14 days. Within this 14 days I receive the request and approve a permanent license. The user will then receive a second email from noreply@aquaveo.com with the 'permanent' code that is good for one year. If you do not receive the email, please check your SPAM filter.
 8. If you have problems with licensing, or when you need to renew, please email scott.hogan@dot.gov.
- **Annual License Renewal:** Licenses for FHWA and DOT staff are good for one year. Users can submit a license renewal request through the Help Menu in SMS or WMS using the following steps:
 1. Click on the Help menu option
 2. Select Request License
 3. On the Request Software License page, select Gov't License
 4. Complete the form and be sure to select the User Type: FHWA/State Dept of Transportation User
 5. If you are an existing user, it will recognize it as a renewal request

6. Please note that the licenses become specific to user and computer once they are activated. With computer replacements, hardware replacements, or major Windows updates, a license renewal will be necessary.

**Required Information*

Evaluation Software: *

Existing User

New User

E-Mail Address: *

User Type: *

If you are unsure what to select, choose "Commercial/Academic User"

Company Name: *

First Name:

Last Name: *

Street Address Line 1: *

Street Address Line 2:

City: *

Country: *

State/Province: *

Postal Code: *

Telephone Number: *

Fax Number: