



Learning Opportunities

E-TICKETING PEER EXCHANGES

2022/2023



About the Peer Exchanges

- ► Federal Highway Administration (FHWA) is offering opportunities for peer-to-peer exchanges to interested departments of transportation and local agencies on e-Ticketing through the Every Day Counts 6 (EDC-6) initiative.
- Designed to deliver technical assistance to agencies to facilitate the implementation of e-Ticketing.
- Offering an opportunity for interaction and discussion between states that employ e-Ticketing

- technologies and agencies interested in developing processes and pilots for their agencies.
- Highlighting implementation and best practices and technological opportunities to support deployment of e-Ticketing.
- Leveraging the knowledge of public sector, academia, and industry subject matter experts.
- Covering various topics and customized to the interests and needs of the exploring agency.

Objectives

- Demonstrate benefits of e-Ticketing technologies.
- Provide technical support for planning of pilots and scaling up deployment.
- Share best practices and experiences on organizational change strategies and stakeholder outreach.
- Address barriers/challenges and effective practices of implementation.
- Share tools and information on technology deployment and data management.
- Assist with e-Construction State-of-the-Practice items to support deployment.



E-TICKETING PEER EXCHANGES

Business Case	Implementation Planning	Tools & Technologies	Advancing Towards Implementation	Roadmap Development Review & Refinement
 Understanding the Benefits, ROI, and Strategic Value of e-Ticketing Communicating the Benefits to Stakeholders 	 Planning the Pilot Implementation Planning for Contractors, Plant Operators, and Suppliers Implementation Challenges 	 e-Ticketing COTS (Commercial off the shelf) Supplier Developed Solutions Custom Systems Third-party Providers Alternative Technologies 	 Expanding e-Ticketing Strategies for Mainstreaming e-Ticketing Data Management and Governance Implementation Challenges 	Roadmap Development, Review, and Refinement

Why Your Agency Should Participate in a Peer Exchange

- Peer exchanges will benefit State
 DOTs and local agencies interested in implementing e-Ticketing
- Customized to the agency's needs and interests
- Matched with a lead state(s) to address those needs.
- ► Planned interactive activities to convey technical materials
- Facilitated dialogue with implementation stakeholders and decision makers on next steps for deployment
- Assistance with the development and/or refinement of a roadmap for implementation





Looking for Implementation Support on e-Ticketing/e-Construction?

Turn to our Technical Customer Support. FHWA offers free technical customer support to help implement e-Ticketing and e-Construction technologies.

Get Technical Support or contact eticketinghelp@dot.gov